IBANGA IBANGA

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PROFESSIONAL SUMMARY

Astute data analyst with experience processing data and extracting insights to facilitate informed decision-making. Proficient in employing various tools and techniques to collect, clean/transform, analyse and visualize data. Possesses strong analytical, organizational and communication skills.

SKILLS

- Advanced Microsoft Excel
- **Programming:** SQL, R
- **Viz:** Tableau, Power BI
- **Tools:** SSMS, RStudio, Git/GitHub
- Inquisitive, analytical and detail-oriented
- Great communication/presentation skills

WORK HISTORY

Radio Network Optimisation Engineer (MTN MS Project), 02/2018 – Current
Nokia Networks – Lagos, Nigeria
- Optimised network KPIs by carrying out root-cause-analysis (RCA) of degradations and making recommendations for parameter, physical or operational changes to resolve identified issues, thereby fostering subscriber satisfaction and retention.
- Carried out predictive analysis using projected population and traffic data to recommend capacity upgrades and optimum location of new sites, resulting in increased subscriber count and revenue

Radio Network Optimisation Engineer (Airtel MS project), 12/2013 – 01/2018
Huawei Technologies – Lagos, Nigeria
- Employed expert-level analysis to consistently achieve above 70% resolution rate of weekly worst cells
- Promptly responded to subscriber complaints, utilising subscriber location data and network statistics to identify root cause of complaints and proffer solutions

Software Systems Analyst/Developer, 07/2012 – 12/2013
Systemtech Services Ltd. – Lagos, Nigeria
- Designed and developed Windows and Web-based software solutions for individual and corporate clients using Visual Studio, ASP.NET, C#, MS-SQL, MySQL, JavaScript, HTML, CSS, etc.

EDUCATION

Master of Science: Data science, Expected in 04/2023
University of East London – London, UK

Bachelor of Engineering: Electronic Engineering, 11/2010
University of Nigeria – Nsukka, Nigeria